



Rooming House Complaint Form  
January 2016 (1)

Was the matter reported to the police?    Yes     No

If yes, which station and name of the officer/s attended?

\_\_\_\_\_

Witness/es to incident: \_\_\_\_\_

Have you tried to resolve this situation yourself? \_\_\_\_\_

What action have you taken? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Action may be possible under the Residential Tenancies Act 1997, where sufficient witness evidence is provided.**

Are you prepared to attend a VCAT (Victorian Consumers Administrative Tribunal) hearing?

Yes     No

If not, what action would you like YWCA Housing to take? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Print Name: \_\_\_\_\_

Address: \_\_\_\_\_ Room number: \_\_\_\_\_

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

*If you are not satisfied with how your complaint was handled you may escalate it as follows;  
Community Housing Officer → Housing Team Leader → Operations Manager  
Please contact YWCA Housing on 8341-8700.*